

SCOPE OF APPLICATION:

These site regulations apply to the event Film Festival at the Vienna Rathausplatz 2025 (hereinafter referred to as “Event”) at the venue 1010 Vienna, Rathausplatz (hereinafter referred to as “Venue”), organised by stadt wien marketing gmbh (hereinafter referred to as “Organiser”) and regulate the rights and obligations of the participating persons (visitors, Organiser and their employees or persons and companies commissioned by them). The site regulations will be displayed in a clearly visible manner at all entrances. Persons participating in the Event must comply with the provisions of the approved and announced site regulations, otherwise they will not be permitted to remain at the Venue.

SCOPE/DURATION OF EVENT:

These site regulations apply to the Venue for the duration of the Event. A Venue includes all buildings, rooms, facilities and open spaces used in the course of the Event.

ACCESS CONTROLS AND PARTICIPATION:

Persons participating in the Event are required to submit to an ID check (if any) by the Organiser’s security personnel before entering the Venue.

The security personnel employed by the Organiser is entitled to search clothing, bags and containers carried by the persons participating in the Event for prohibited or dangerous objects at any time before entering the Venue.

The security personnel i.e. the Organiser are entitled to refuse entry to the Venue to persons who may pose a security risk (e.g. due to excessive consumption of alcohol or the carrying of prohibited or dangerous objects). The same applies to persons who refuse to consent to a search of their clothing, bags or containers or a potential ID check. In individual cases, the security personnel or the Organiser is also entitled to carry out such checks on persons participating in the Event who are already inside the Venue.

In the event of violations of the site regulations, the Organiser, the security personnel as well as representatives of the Police Department of Vienna are entitled to expel the offenders from the Venue.

At the end of each day of the Event, all visitors must leave the Venue as quickly as possible.

YOUTH PROTECTION:

The Vienna Youth Protection Act as amended applies throughout the entire Venue.

PROHIBITED ITEMS:

It is forbidden to bring any kind of object or substance that may pose a threat to the protective interests listed in Section 18 (1) of the Vienna Events Act 2020 (in particular, threats to the life and well-being of people, threats to operational safety).

The following are prohibited in particular:

- weapons of any kind (any especially dangerous object capable of threatening life or limb shall be considered a weapon);
- objects that can be used as weapons or projectiles;
- gas spray bottles or pressurised containers for highly flammable or harmful gases, with the exception of commercially available pocket lighters;
- toxic, corrosive or discolouring substances or objects;
- glass containers, bottles, cans, plastic canisters, hard packaging or other objects made of glass or any other fragile, splintering or particularly hard material;
- pyrotechnic articles and sets, such as fireworks, smoke bombs, Bengal flares etc.;
- mechanically or electrically operated noisemakers (e.g. megaphone);
- laser pointers, whistles, gas horns;
- pepper sprays and tear gas;
- large or bulky objects such as ladders, stools, (folding) chairs, boxes, large bags, backpacks, camelbacks (drinking backpacks), suitcases;
- Bicycles, skateboards, snakeboards, inline skates, scooters, kickboards, Segways and similar vehicles;
- racist, xenophobic, Nazi, sexist or political propaganda material.

In case of doubt, classifying items as prohibited or permitted within the meaning of these site regulations is at the discretion of the security personnel or the Organiser and the authorities of the City of Vienna as well as the bodies of the Vienna Provincial Police Directorate. Any persons carrying prohibited objects as defined in these site regulations will be refused entry to the Venue. If persons are found in the Venue carrying prohibited objects, the Organiser or the security personnel is entitled to expel the persons concerned from the Venue.

BRINGING ANIMALS/PARKING VEHICLES:

It is forbidden to bring animals to the Venue, except for dogs. Dogs, except for guide dogs and assistance dogs, must be muzzled and kept on a leash. Guide and assistance dogs must wear a harness.

Parking bicycles, electric scooters, Segways or similar vehicles in the Venue or locking them to structures, fences, barriers, etc. constitutes a safety risk and is prohibited. In the event of non-compliance, the vehicles may be removed by the security personnel or the Organiser at the expense of the offender(s) and stored by the Organiser. Damage to bicycles, electric scooters or locks will not be compensated.

CODE OF CONDUCT DURING THE EVENT:

For safety reasons, flashing lights of any kind are prohibited during the Event.

All persons entering the Venue must behave in such a way that other persons are not harmed, endangered or harassed. Furthermore, they must behave in such a way that no damage is caused to structures, facilities, equipment or objects.

USE OF THE FACILITIES IN THE VENUE:

Sticks and other walking aids (e.g. walkers) may only be taken by physically infirm persons as an indispensable support.

Smoking is not permitted in the seated audience area in front of the screen. Cigarettes must be disposed of exclusively in the ashtrays provided for this purpose in the outdoor area.

Waste, packaging materials and empty containers must be disposed of exclusively in the waste containers provided in the Venue.

PROCEDURE IN CASE OF DANGER:

In the event of danger (fire, accidents, etc.), the security service/supervisors/security personnel/Organiser and/or emergency service personnel (fire brigade 122, police 133, ambulance 144) must be informed immediately: keep calm and consider your own safety.

CONDUCT IN THE EVENT OF SEVERE WEATHER CONDITIONS (E.G. STORM, HAIL, THUNDERSTORM):

It is expressly noted that all participants must take personal responsibility for effecting suitable protective measures in the event of severe weather. In particular, taking shelter under trees and remaining in the immediate vicinity of technical superstructures may pose a hazard and should therefore be avoided.

BAN ON VEHICLES:

Throughout the entire Venue, there is a general ban on driving single and multi-track motorised vehicles. Driving in the Venue is only permitted with the express approval of the Organiser, and anyone driving on the site must drive with the utmost caution and at a maximum speed of 7 km/h. The use of non-motorised vehicles and sports equipment such as, for example, bicycles, scooters, electric scooters, Segways, in-line skates, skateboards, rollerblades and the like, is not permitted in the Venue (except for bicycles on the cycle path).

JURISDICTION:

The persons participating must immediately comply with all orders/instructions (e.g. by announcements over the intercom or via megaphones) issued by the executive authority, the fire brigade and other emergency service personnel, the security personnel and the organisations of the City of Vienna, as well as the Organiser itself. In the event of non-compliance, the person concerned may be expelled from the Venue.

LEGAL CONSEQUENCES IN THE EVENT OF VIOLATIONS:

According to Section 27 (5) of the Vienna Events Act 2020, Provincial Law Gazette No. 53/2020, persons who do not comply with the provisions of these approved and announced site regulations are not permitted to stay in the Venue. Any violation of these site regulations may be punished with expulsion from the Venue. According to Section 27 (6) of the Vienna Events Act 2020, Provincial Law Gazette No. 53/2020, it is pointed out that failure to comply with an expulsion order issued by the supervisory bodies of the Vienna Provincial Police Directorate constitutes an administrative offence. Any administrative offence or criminally relevant conduct will be reported to the competent authorities without exception.

APPROVAL:

The present site regulations were approved by decision of the Municipal Department 36–V from 06.06.2025, reference number MA 36-233140-2025-1.

INDICATION OF THE AVAILABILITY OF THE ORGANISER OR ITS REPRESENTATIVES DURING THE EVENT:

Organiser: Stadt Wien Marketing GmbH
Telephone number: 01-319 82 00

CONDITIONS OF USE

LIABILITY

ENTER THE PREMISES AT YOUR OWN RISK

Visitors enter the site at their own risk. Parents are responsible for their children. The Organiser accepts no liability for any damage that may occur. Reference is expressly made to the fact that there may be uneven surfaces, kerbs and some areas with varying lighting conditions throughout the entire site. Use of the premises is entirely at your own risk. In the event of cancellation of the Event, no expenses (e.g. travel, hotel) will be reimbursed. Accidents and damage must be reported immediately to the Organiser, the security service or the emergency service personnel.

ADVERTISING ACTIVITY

NO ADVERTISING ACTIVITY WITHOUT THE PRIOR CONSENT OF THE ORGANISER
The distribution and holding of printed forms, advertising material and/or disposable products is not permitted unless the Organiser has provided written approval. In the event of violation of this regulation, the Organiser is entitled to charge cleaning costs of at least € 500.00, a usage fee of at least € 2,500.00 and the costs of legal action both against the person responsible on site and also against the entity advertised. Any further claims shall remain unaffected.

UTILISATION RIGHTS

VISITORS' CONSENT TO THE UTILISATION OF ANY RECORDINGS MADE OF THEM
Every person who enters the site declares their consent that sound and image recordings will be made of them free of charge, from which photos or other current and/or future media technology may be made and used free of charge by means of direct or time-delayed video display, direct or time-delayed transmission or another transmission or recording.

Every person who enters the site accepts that they may only make and/or transmit sound and/or image recordings for private use. It is strictly forbidden under all circumstances to transmit sound and/or image material, entirely or in part, via the Internet, radio, television or other current and/or future media, or to support other persons in the performance of such activities. This does not apply to accredited journalists and holders of a valid press pass who are exercising their professional activity.

For television transmissions and other recordings, the visitor grants the transmitting television organisation permission to use recordings made of them during or in connection with the event without compensation and without any temporal or geographical restriction, using any technical means available.